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NEEDLEPUNCH INSTALLATION & MAINTENANCE

Direct Glue Installation

PLEASE USE AN EXPERIENCED INSTALLER – PREP FLOORS TO THE ADHESIVE MANUFACTURER SPECIFICATIONS.

PRIOR TO INSTALLATION

EVEN THOUGH OUR CARPET DOES NOT HAVE TO BE BROUGHT TO ROOM TEMPERATURE IN ORDER TO BE PROPERLY INSTALLED, THE CARPET WILL BE MORE PLIABLE AND EASIER TO WORK WITH WHEN AT ROOM-TEMPERATURE OR WARMER.

AFTER NEEDLEPUNCH CARPET HAS BEEN ROLLED UP FOR SOME TIME, IT HAS A 'MEMORY' FROM BEING ROLLED UP. THIS SHOWS WHEN UNROLLING THE CARPET BECAUSE THE CARPET TENDS TO CURL EITHER UP OR DOWN (WHICHEVER WAY IT WAS ROLLED DURING SHIPMENT). TO REMEDY THIS, WE RECOMMEND THE CARPET BE ROLLED OUT AND BE BROUGHT TO ROOM TEMPERATURE. IN EXTREME CASES, WE RECOMMEND THE CARPET BE 'REVERSE-ROLLED' FOR 24 HOURS.

SUB-FLOORS

ALWAYS MAKE SURE THAT THE CARPET IS INSTALLED OVER FIRM, FLAT, CLEAN, SMOOTH, HARD SURFACES (FREE OF CRACKS OR FOREIGN SUBSTANCES).

INSTALLING THE CARPET

- 1 OUR NEEDLEPUNCH CARPET CAN BE CUT TO ANY SIZE, SHAPE OR FORM WITH A SHARP UTILITY KNIFE.
- 2 WE DO RECOMMEND ALL INSTALLATIONS BE DIRECTLY GLUED-DOWN (WITH THE EXCEPTION OF MATS).
- 3 PLEASE REFER TO YOUR ADHESIVE COMPANY FOR ADHESIVE SUGGESTIONS. PLEASE TAKE TIME OUT TO READ THE GLUE MANUFACTURER'S RECOMMENDATIONS AND FOLLOW THESE RECOMMENDATIONS CLOSELY.
- 4 MAKE SURE TO INSTALL THE ENTIRE JOB WITH THE NAP ALL IN ONE AND THE SAME DIRECTION.
- 5 WE RECOMMEND THAT A 75 LB. ROLLER BE USED AFTER THE INITIAL INSTALLATION.

FOR MULTIPLE WIDTH (SHOTS) MATERIAL

SIDEMATCH IS NOT GUARANTEED ON ANY NEEDLEPUNCH CARPETS. NEEDLEPUNCH CARPETS ARE A MIXTURE OF FIBERS THAT CAN CONTAIN A DYE LOT DIFFERENCE FROM ONE SIDE OF THE CARPET TO THE OTHER.

ROUTINE CLEANING – VACUUMING

1. EQUIPMENT – USE A DUAL MOTOR UPRIGHT VACUUM WITH A BEATER-BAR OR BRUSHES WITH HIGH SUCTION. BECAUSE THE CARPET IS HIGHLY ABRASION RESISTANT, LOW SETTINGS ARE ACCEPTABLE.
2. METHOD – SLOW DELIBERATE VACUUM PASSES ARE MORE EFFECTIVE. A MINIMUM OF FOUR PASSES, FORWARD AND BACK, ARE RECOMMENDED FOR EFFECTIVE DIRT REMOVAL.
3. FREQUENCY – HEAVY TRAFFIC – DAILY, MEDIUM TRAFFIC – EVERY OTHER DAY, LIGHT TRAFFIC – ONCE OR TWICE WEEKLY.

SPOTS AND STAINS

REMOVE SPILLS AND STAINS IMMEDIATELY. FOR LIQUID AND MINOR SPILLS, CLEAN WITH WATER AND BLOT WITH WHITE CLOTH. FOR MORE DIFFICULT STAINS, CONTACT A PROFESSIONAL CLEANER OR CONSULT A PROFESSIONAL CLEANING GUIDE FOR APPROPRIATE CLEANER OR SOLVENT TO USE FOR CATEGORY OF STAIN. SPOT CLEANING SHOULD BE DONE DAILY. THE BEST TIME TO IDENTIFY STAINS IS DURING REGULAR VACUUMING.

DEEP CLEANING – RESTORING

1. EQUIPMENT – HOT WATER EXTRACTION IS THE MOST EFFECTIVE METHOD OF REMOVING DEEP SOIL. UNITS WITH HEAVY WATER PRESSURE (PSI) AND STRONG SUCTION (WATER LIFT) ARE RECOMMENDED FOR BEST RESULTS. WATER TEMPERATURE SHOULD NOT EXCEED 100° F.